

# ANTI-MONEY LAUNDERING (AML) TRAINING

Required, no-cost training for agents selling life insurance.

If you're an agent selling life insurance products, you're required to take Anti-Money Laundering training. The course won't cost you anything. If you do not complete this training, we will not be able to process your customers' applications for Whole Life insurance products, including Cash-value riders on any insurance product.

## LIMRA training instructions

### Step 1: Log in

Go to [knowledge.limra.com](https://knowledge.limra.com) and enter your username and password. Both are case sensitive.

- › **Username:** Your username is your National Producer Number (NPN).
- › **Password:** If this is the first time you're logging in, your password is your last name.
- › If you have any issues registering for AML, please email our Agent Contracting department at [CSBLicensing@Cigna.com](mailto:CSBLicensing@Cigna.com) at least 72 hours prior to writing an application for Whole Life insurance.

### Step 2: Complete course

- › **Agents new to LIMRA:** Anti-Money Laundering for Insurance Producers
  - Take this course if you're new to LIMRA.
- › **Agents returning to LIMRA:** If you've already taken the Anti-Money Laundering for Insurance Producers course through LIMRA, please take any refresher course, available to you through Cigna, that you have not yet completed. If you do not have any Cigna courses available to you please contact [CSBLicensing@Cigna.com](mailto:CSBLicensing@Cigna.com).

Federal regulations (31 CFR 103.137) require Cigna Supplemental Benefits (CSB) insurance companies to provide their agents and producers with ongoing Anti-Money Laundering training if they intend to sell a covered product. (Cash-value life insurance products are typically considered covered products.) In order to avoid delays in new business processing, CSB requires that you successfully complete Anti-Money Laundering training provided by LIMRA on an annual basis.

Once you've completed any course, LIMRA will automatically send you a notification. *Please ensure that any courses you take show 100% complete.* You will not receive a certificate of completion.

If you have any technical or website navigation questions about the LIMRA site, please email [support@cfmpartners.com](mailto:support@cfmpartners.com) or call **866.364.2380**.

Together, all the way.®



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